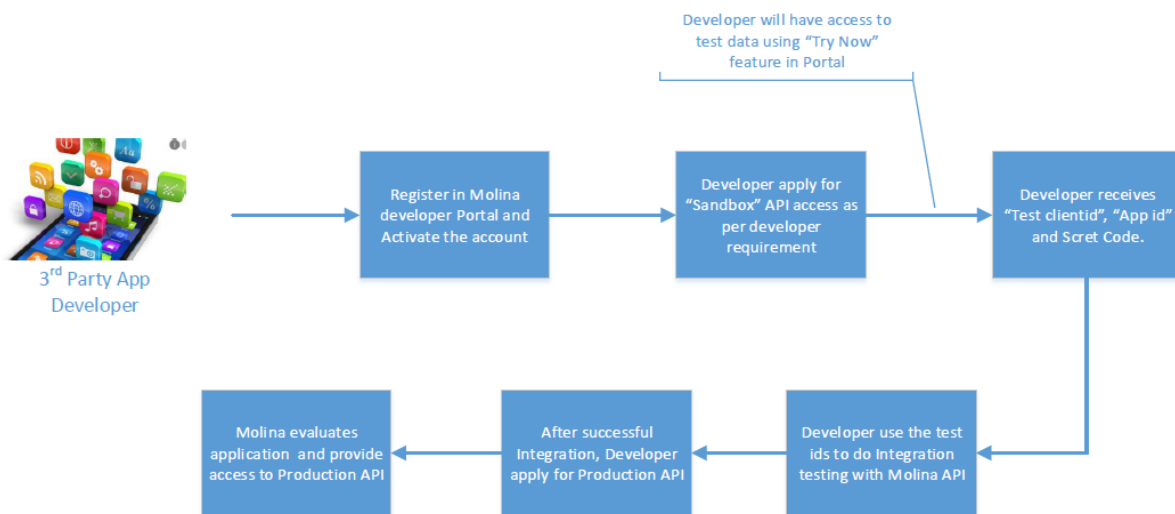


Developer Portal Help Document

This document will guide the app developer to integrate their application with Molina API.

Process flow diagram to enable access to Molina API:



Frequently Asked Questions

1. How does the developer apply for access to Sandbox API?

Navigate to App Registration >> fill in the details and apply.

2. How does the developer integrate the application to access Molina API?

After applying for a Sandbox or Production API, Molina will send test appid, test clientid, and secret code. The developer needs to use those keys to integrate with the Molina Interoperability system and access Interoperability APIs.

3. Is it a mandate that developers need to do Sandbox testing?

Yes. To ensure the secured connection and to protect Molina data, a developer must perform the integration testing in the Sandbox environment before applying for access to the production API. It is also mandated to mention the Test app id in the Production API access request.

4. Do we have any expiry date for the keys received? (Client id, appid and secret code)

Yes. The keys (Client id, appid and secret code) provided will be valid for one year, and the developer will be provided a new secret code every year after that.

5. If the developer application to any of API is denied, what will be the next steps?

If any developer application to production access is denied, the developer will receive a detailed list of deficiencies for the denial. The developer can remediate all the issues and re-apply with the proof of the remediation.

6. What is the Molina Contact number for the application developer?

Contact Molina Customer Support: 1-800-642-4230